

# SXF – Ground Handling Performance

## November 2018 – January 2019



### Quality / Service delivery

- Ramp processes
- Usage of infrastructure
- Baggage handling

+



### Compliance

- Turnaround checks
- Incidents
- Audits

+



### On-time Performance

- Departures punctuality



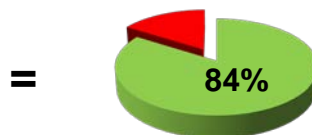
Turnarounds January

1143

Airport share January

36,9%

3 months performance  
average



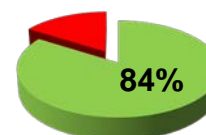
Turnarounds January

589

Airport share January

19,0%

3 months performance  
average



Turnarounds January

1368

Airport share January

44,1%

3 months performance  
average

