

# TXL – Ground Handling Performance November 2018 – January 2019



## Quality / Service delivery

- Ramp processes
- Usage of infrastructure
- Baggage handling

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## Compliance

- Turnaround checks
- Incidents
- Audits

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## On-time Performance

- Departures punctuality

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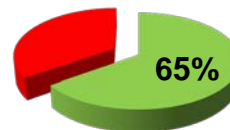
Turnarounds January

5674

Airport share January

76,7%

3 months performance  
average



Turnarounds January

1725

Airport share January

23,3%

3 months performance  
average

