

# TXL – Ground Handling Performance

## March 2019 – May 2019



### Quality / Service delivery

- Ramp processes
- Usage of infrastructure
- Baggage handling

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### Compliance

- Turnaround checks
- Incidents
- Audits

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### On-time Performance

- Departures punctuality

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Turnarounds May

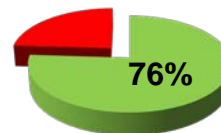
6700

Airport share May

77,7%

3 months performance

average



Turnarounds May

1928

Airport share May

22,3%

3 months performance

average

